

PUBLIC TRANSPORT

Bee Card Terms and Conditions are changing

The Bee Scheme is updating its expiry terms and conditions on 27 February 2025 in preparation for Motu Move, a new ticketing and payment solution. Motu Move is rolling out region-by-region offering new ways to pay for public transport in New Zealand. This means fair and consistent conditions need to be set for the expiry of Bee Cards for all Bee regions. To read all terms and conditions visit beecard.co.nz

What's changing?

Expiry of Bee Cards and Value.

Ref no.	Current Terms and Conditions	Changed Terms and Conditions
68	When the Bee Scheme ends, Scheme Expiry, you will not be able to use Bee Cards and the Value on them, nor Tickets, for the Bee Scheme.	When the Bee Scheme ends with respect to a Council, Scheme Expiry, you will not be able to use Bee Cards, the Value on them, nor Tickets issued by that Council anywhere the Bee Scheme still operates.
69	At Scheme Expiry we must provide a means by which you can use Bee Card Value but not Tickets after Scheme Expiry for Transport Services similar to those available under the Bee Scheme, which may be confined to such of our cities and regions as you would normally use Transport Services in, and which may have a time limit for use of not less than three months from Scheme Expiry.	Before Scheme Expiry, each Council must provide a reasonable opportunity to use remaining Bee Card Value and Tickets in the area the Bee Scheme is expiring. To avoid doubt, you are not entitled to a refund for unused Bee Card Value or Tickets at Scheme Expiry, subject to clauses 34 and 35.
70	Before doing either of these things we may require you to first: return the applicable Bee Card; and if the Bee Card is registered, prove to our reasonable satisfaction that you are the person to whom it is registered; or otherwise, prove to our reasonable satisfaction that you are the person who paid for the Bee Card Value.	Remove no longer relevant
71	At least one month before Scheme Expiry we must give notice of Scheme Expiry and how you can use Bee Card Value after Scheme Expiry: at www.beecard.co.nz ; and in a newspaper circulating in each of our regions and cities; and on the website of each Council.	Becomes 70. At least two months prior to Scheme Expiry with respect to a Council, that Council must give notice of Scheme Expiry and how you can use remaining Bee Card Value and tickets: (a) at www.beecard.co.nz ; and (b) in a newspaper circulating within that Council's boundaries; and (c) on the website of that Council.