



SuperGold Bee Card information sheet - Otago

What is the Bee Card? Where can I get one?

The Bee Card is a bus card in Queenstown and Dunedin. It enables you to travel cheaper and get concessionary travel on the public transport Orbus network.

You can purchase a card from www.beecard.co.nz, from your friendly bus driver or Otago Regional Council offices. In Dunedin, you can buy one at the Dunedin City Council centres and libraries as well as the University Book Shop.

The Bee Card is a one-off charge of \$5.

Why get a card?

- As a SuperGold card holder you are eligible for concessionary travel on Orbus. To get your concession, you need to get a Bee Card, register it and input your SuperGold client number.
- The New Zealand government has mandated that where there are ticketing systems like the Bee Card, all SuperGold card holders **must** use that card (not their SuperGold card) on public transport to get concessionary travel.

What are the fares?

As part of the national initiative, SuperGold Card holders travel free of charge outside of peak travel with their Bee Card.

That is between the hours of 9am to 3pm and then again from 6:30pm to the end of service on weekdays. You travel free any time on weekends and public holidays with your Bee Card.

The peak travel fare with a SuperGold loaded Bee Card will be \$2 per adult one-way in Queenstown as well as in Dunedin where the \$2 interim fare is still in operation.

If you have a Bee Card but you haven't put your SuperGold number on it, you will pay an adult fare of \$2 no matter when you travel. If you don't have a Bee Card at all you will pay an adult cash fare of \$3 in Dunedin and \$4 in Queenstown (or \$10 to/from Queenstown Airport).

How to add your concession?

- Get a card
- Go to www.beecard.co.nz to register or call us for help to do this.
- Register your card – follow instructions such as inputting your email address
- Select 'Manage Card'
- On the right-hand side of the screen, select 'Add SuperGold'
- Add date of birth and Super Gold client number.

If you get stuck at any point or need any help, call us.

Dunedin: **Call us on 0800 ORBUSDN** (0800 672 8736)

Visit ORC at 144 Rattray Street, Level 2, Philip Laing House or 70 Stafford Street

Queenstown: **Call us 0800 ORBUSQT** (0800 672 8778)

Visit ORC at 1092 Terrace Junction, Frankton, Queenstown (above Westpac).

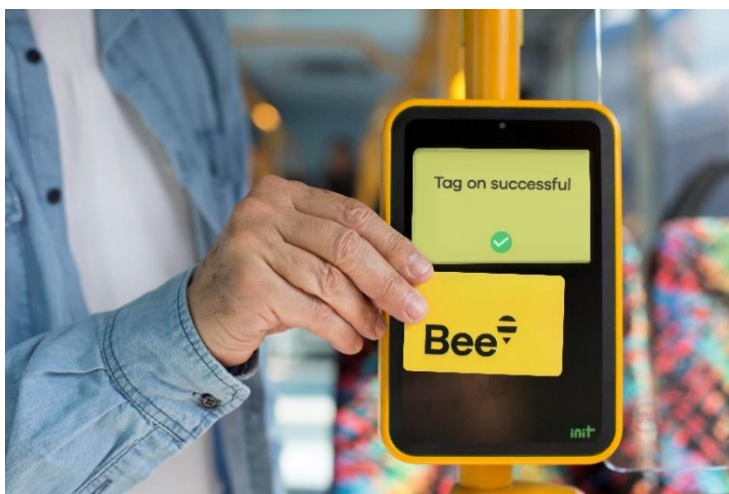
How does it work on the bus?

After registering your card and adding your SuperGold details, you can enjoy concessionary travel on Orbus.

When you get on the bus, hold your Bee Card right up against the ticket reader until it beeps – tagging on.

When you get off, repeat the process at the front or back reader – tagging off – and your trip will be discounted.

DON'T FORGET TO TAG OFF.



The driver can help you if something seems to be wrong.

Can I still talk to the bus driver?

Yes. Drivers can sell Bee Cards (\$5), issue travel tickets (with or without your Bee Card) and top up Bee Cards with cash (minimum \$5).

They cannot help you register your card.